#### Item 8

#### **Questions on Notice**

## 1. Greenhouse Tech Hub

By Councillor Jarrett

#### Question

The City of Sydney has committed \$29 million in support of the new Greenhouse Tech Hub which had its official unveiling on 15 March 2023.

What is the policy justification behind the committal of \$22 million out of the \$29 million being put towards negotiated rent abatement?

X086666

# 2. Placement of Communication Pylons and Street Furniture

By Councillor Jarrett

## Question

The City has committed to carrying out an external review of communication pylons and street furniture to identify those which negatively impact the public domain and pedestrian amenity.

- 1. What is the mechanism available to the public to provide submissions whilst the review is being conducted?
- 2. Will residents and businesses be able to comment on the review's recommendations/report once finalised?
- 3. Who conducted the review and how much did it cost?

X086666

# 3. Soft Plastic Recycling Service

By Councillor Scott

## Question

The City's former soft plastic recycling provider was RecycleSmart, however a recent Council decision appointed a new provider.

1. How long did the City contract RecycleSmart for?

2. How many City of Sydney residents and others signed up to RecycleSmart via the City of Sydney?

- 3. How much did the City pay RecycleSmart in total? Broken down by year?
- 4. How many unique email addresses signed up via the City of Sydney continue to be customers of RecycleSmart? Outside the City's contract with RecycleSmart, what revenue did RecycleSmart earn from people signed up via the City?
- 5. How has the City captured data from RecycleSmart to migrate to the new provider? What protections did the City seek about this in the former contract?
- 6. What has RecycleSmart communicated to City residents since they are no longer working with the City? What protections did the City seek about this?
- 7. How much soft plastic did RecycleSmart collect for the City? Broken down by year?
- 8. What was produced with the soft plastic RecycleSmart collected? How much profit did they generate from this? How many jobs did this create?
- 9. How many residents have remained customers of the new service and how many have left?
- 10. What were the criteria for consideration when the City tendered for a new service?
- 11. Does the new provider collect soft plastics? If so, how much soft plastic has the new provider collected for the City? If not, why not?
- 12. What is allocated in the City's 2023/24 budget for soft plastic recycling?
- 13. How is the City of Sydney informing residents of the new service?
- 14. What is the City telling residents to do with soft plastic?

X086668

# 4. Use and Hire of Council Community Centres, Halls, Meeting Rooms and Other Community Facilities

By Councillor Ellsmore

- 1. What are the names and locations of the Council-run indoor spaces that are available for community hire, including community centres, halls, meeting rooms (including library meeting rooms)?
  - Please list the name and address of each indoor community space for hire (for example Redfern Town Hall, 73 Pitt Street Redfern).
- 2. Where is the list of Council indoor community spaces for hire currently found on the City of Sydney Council website? If found in more than one location, please provide details.

3. What other indoor spaces Council are available for hire by the community, including:

- (a) Council-owned venues which are currently leased to another organisation to manage?
- (b) Non-Council venues with whom Council has a lease or licence arrangement, which enables or facilitates community hire and use?

Please include the name, address and current organisation managing each venue.

- 4. Of the Council indoor community spaces for hire (at question 1), which of these spaces are for specific activities (for example, rooms with specific art equipment or music equipment?
- 5. Of the Council indoor community spaces for hire (at question 1), which are staffed with local City of Sydney Council staff, based at the venue?
- 6. Of the Council indoor community spaces for hire (at question 1), which are available for hire:
  - (a) At any time period, including evenings and weekends and
  - (b) For specific hours only (for example during opening hours)?
- 7. How does Council track and report on the use of its indoor community spaces (at question 1)? Please include details of:
  - (a) Any public reports (and where the public can access these), and
  - (b) Any key internal or administrative reports.
- 8. How does Council track and report on the use of:
  - (a) Council-owned indoor spaces which are managed by other organisations; and
  - (b) Non-Council venues with whom Council has a lease or licence arrangement, which enables or facilitates community hire and use?

Please provide details.

- 9. What are the visitor or usage statistics for Council's indoor community spaces, in total, for the following financial years:
  - (a) 2019/2020
  - (b) 2020/2021
  - (c) 2021/2022
  - (d) 2022/2023 so far?
- 10. Is a breakdown of these figures available by venue? If yes please provide details, or advice about where this information is available in a Council document.

11. How many bookings were made to hire Council indoor community spaces, in total, for the following financial years:

- (a) 2019/2020
- (b) 2020/2021
- (c) 2021/2022
- (d) 2022/2023 so far?
- 12. Is a breakdown of these figures available by venue? If yes please provide details, or advice about where this information is available in a Council document.
- 13. Of the total number of hire bookings of indoor community venues by the public (question 11), how many bookings were made by:
  - (a) Incorporated community groups
  - (b) Unincorporated community groups
  - (c) Not for profit organisations
  - (d) For profit organisations and
  - (e) Social enterprises?

Please provide a breakdown by financial year.

14. Of the total number of hire bookings of indoor community venues by the public (question 11), how many were provided a discount or fee waiver on the hire fees?

Please provide a breakdown by financial year:

- (a) 2019/2020
- (b) 2020/2021
- (c) 2021/2022?
- 15. In the 2022-2023 budget, Council agreed that the fee for community hire of community spaces would be waived upon application, where a group resides in or provides services largely to communities in the City of Sydney. This includes incorporated associations and unincorporated associations whose membership base and purpose is within the City of Sydney Local Government Area.

To date in 2022/2023:

- (a) How many full waivers of fees have been provided?
- (b) How many discounts or partial fee waivers have been provided?
- (c) How many insurance waivers, or access to the City of Sydney Council's insurance, have been provided?

16. The City of Sydney's Community Strategy Plan includes a target that by 2050 community cohesion and social interaction will have increased. This is based on at least 75 per cent of the local resident population feeling part of the community, agreeing most people can be trusted and believing that they can get help from their neighbours (Target 10).

What specific targets or actions are included in the City of Sydney's Community Strategy Plan and related documents (including the Delivery Program and Operational Plan) regarding use and access of Council's community facilities?

17. An outcome under Strategic Direction 7 of the City of Sydney's Community Strategy Plan is that everyone has equitable and affordable access to community and cultural facilities and programs, supporting social connection and wellbeing (Outcome 7.2).

What specific actions has the City established to achieve this outcome? What specific actions has the City established in relation to usage of community facilities?

## X086664

# 5. Costs Associated with the Fee Waiver of Community Centres and Venues for Community Groups

By Councillor Ellsmore

- 1. What is the actual or if this is not known the estimated income for Council from hire of its indoor community venues by all groups, for the following financial years:
  - (a) 2019/2020
  - (b) 2020/2021
  - (c) 2021/2022
  - (d) 2022/2023?
- 2. What is the actual or if this is not known the estimated income for Council from hire of its indoor community venues by not for profit groups specifically, for the following financial years:
  - (a) 2019/2020
  - (b) 2020/2021
  - (c) 2021/2022
  - (d) 2022/2023?
- 3. What is the actual or if this is not known the estimated cost for Council from hire of its indoor community venues by all groups, for the following financial years:
  - (a) 2019/2020
  - (b) 2020/2021

- (c) 2021/2022
- (d) 2022/2023?
- 4. What is the actual or if this is not known the estimated –cost for Council from hire of its indoor community venues by not for profit groups specifically, for the following financial years:
  - (a) 2019/2020
  - (b) 2020/2021
  - (c) 2021/2022
  - (d) 2022/2023?
- 5. For the 2022/23 financial year, what is the estimated total loss of revenue or for the City of Sydney Council resulting from the waiver for community groups to book community centres and venues?
- 6. What is the budget for providing support (including facilities hire) for community centres and other community venues, for the following financial years:
  - (a) 2019/2020
  - (b) 2020/2021
  - (c) 2021/2022
  - (d) 2022/2023?
- 7. What is the budget for staffing community centres and other community venues, for the following financial years:
  - (a) 2019/2020
  - (b) 2020/2021
  - (c) 2021/2022
  - (d) 2022/2023?
- 8. What areas of the Council are responsible for:
  - (a) Providing support for community venue hire by not for profit groups
  - (b) Staffing for community centres and other community venues
  - (c) Maintenance of existing community venues
  - (d) Development of new community venues?
- 9. What line items in the 2022/2023 Council budget outline the income and costs for:
  - (a) Providing support for community venue hire by not for profit groups

- (b) Staffing for community centres and other community venues
- (c) Maintenance of existing community venues
- (d) Development of new community venues?
- 10. What is the breakdown of the budget for key activities in relation to community centres and other venues in the 2022/2023 Council budget? Please provide details by number and staff cost, key areas of activity and program costs.

#### X086664

# 6. Access, Promotion and Staffing of Community Centres and Venues

By Councillor Ellsmore

- 1. In relation to the Integrated Planning and Reporting Program and Budget 2022/23, Council resolved to, "Demonstrate Council's commitment to proactively encourage increased use of its community venues by community groups in 2022/23, including where possible through reducing hire paperwork, immediate booking over the phone or online, and expanded promotions targeting community groups".
  - What changes have been implemented to the booking process to facilitate the streamlined booking of community facilities for community groups?
- 2. What changes, if any, are planned but are yet to be implemented?
- 3. What is the expected timeline for completion and costs associated with the City's online booking system for the purpose of booking community centres and venues?
- 4. In what ways has Council proactively encouraged increased use of its community venues by community groups?
- 5. How has Council expanded the promotion of the free use of community centres to community groups, since the June 2022 Council decision? Please provide details.
- 6. Have any staff been employed for the purpose of increasing access to community spaces? If yes, please provide details
- 7. In an Answer to a Question on Notice of 16 May 2022, it was reported that the 2022/2023 budget included a 20 per cent increase in staffing and programming for community centres and venues, representing 9.6 additional FTE staff and a budget increase of \$1.2 million. This included 3.62 FTE staff for community centres.
  - (a) Where and in what capacity have the additional staff been employed?
  - (b) Specifically in relation to the additional 3.62 FTE staff for community centres: when were staff employed, where are they located, and what activities are they tasked to carry out?
- 8. What needs analysis or research was used to determine the location and focus of the additional staffing arising from the 20 per cent budget increase in the 2022/23 budget?

9. What consultation was undertaken to determine the location of the additional staffing arising from the 20 per cent budget increase in the 2022/23 budget?

- 10. Council undertook a community centre survey between 1 November and 15 December 2022. When will the engagement report be released?
- 11. What other community engagement activities, consultations or other actions does the City implement with the community to ensure community facilities are fit-for-purpose and are responsive to local needs? Please provide details.

X086664

# 7. Maintenance, Improvement and Management of Community Facilities and Venues

By Councillor Ellsmore

#### Question

- 1. Does the Council own any community facilities, venues, or halls which are currently vacant or under-utilised? Please provide details of which buildings/venues.
- 2. What community facilities, venues, or halls are scheduled for an upgrade in the 10-year Capital Works Delivery Program? Please provide details, including the project name, budget cost and expected delivery timeframe.
- 3. Where can this information be found in the Council's 2022-2023 budget and other integrated planning and reporting documents?
- 4. What is the maintenance schedule for community centres, libraries and other venues?

X086664

## 8. Making Accessibility Upgrades to Community Facilities

By Councillor Ellsmore

- 1. The City of Sydney's Operational Plan includes a deliverable to manage the property portfolio to ensure that planned upgrades to community facilities make spaces more inclusive to all and optimise community needs.
  - In the 2022-2023 Council Budget, what specific projects or actions have been funded or proposed to meet this deliverable?
- 2. Which community facilities have been subject to accessibility upgrades in 2022-2023?
- 3. For the coming four years, what specific projects or actions are proposed to meet this deliverable?

4. For the coming ten years, what specific projects or actions are proposed to meet this deliverable?

5. What was the cost and budget associated with each of the projects or actions listed above?

X086664

# 9. South Sydney Activity Centre

## By Councillor Ellsmore

- 1. What is the South Sydney Activity Centre, also known as the Harry Burland Centre, on Shepherd Street?
- 2. Where is the property located?
- 3. Who owns the property?
- 4. Who manages the property?
- 5. Are there any current leases, licences or other arrangements over the property? If yes, please provide details.
- 6. What is the history of the property?
- 7. What is the centre currently being used for?
- 8. If the centre is vacant, how long has it been vacant for?
- 9. What activities or community uses was the centre being used for in:
  - (a) 2018-2019
  - (b) 2019-2020
  - (c) 2020-2021
  - (d) 2021-2022
  - (e) 2022-2023?
- 10. How were the operations of the centre impacted by Covid?
- 11. What spaces and facilities does the centre include? Please provide details of what spaces are included in the centre including indoor meeting rooms, kitchens, toilets, specific purpose rooms, outdoor seating, gardens or other facilities?
- 12. Where can a site map of the centre be found?
- 13. What is the condition of the current centre? Is it in a condition that would allow it to be used by the public? Please provide details.

- 14. When was the condition and maintenance needs of the centre last assessed?
- 15. Are there any current plans for future uses of the site? If yes, please provide details
- 16. Is any maintenance or upgrade proposed for the site?
- 17. When were the community facility needs of the Chippendale and Darlington community last assessed? In what Council reports or documents is this reported?
- 18. Is there any current provision in the budget, or future budgets, for this site? If yes, please provide details.

X086664

# 10. City of Sydney Grant Programs

By Councillor Ellsmore

#### Question

- 1. What current grant programs does the City of Sydney provide? Please provide the name of the grant program, and the total amount available, per annum.
- 2. Where is the information about these grant programs available to the public? Please provide details
- 3. Which grants are open to:
  - (a) Not for profit organisations
  - (b) For-profit organisations
  - (c) Social enterprises?
- 4. In terms of total funding available, what percentage of the City of Sydney grant programs are open to:
  - (a) Not for profit organisations
  - (b) For-profit organisations
  - (c) Social enterprises?
- 5. As part of the grant assessment and approval process, how does the City consider applications from:
  - (a) Community groups (incorporated and unincorporated)
  - (b) Not-for-profit organisations
  - (c) For-profit organisations
  - (d) Social enterprises?

Please include details of the assessment criteria, and where this is publicly available.

6. As part of the grant assessment and approval process, does the City weigh or score applications from for-profit, not-for-profit and community groups differently? Please provide details.

- 7. The City of Sydney runs info sessions in relation to the grants process. In 2022/2023:
  - (a) What grant information sessions have been provided
  - (b) What data does the City hold about who attended those sessions and
  - (c) In terms of attendants, is it known or estimated what percentage of attendees were for profit, compared to not for profit, organisations?
- 8. Is the City aware of any barriers faced by community groups (incorporated and unincorporated) when applying for grants? Please provide details, including any feedback received.
- 9. Is the City aware of any barriers faced by community groups (incorporated and unincorporated) when acquitting grants? Please provide details, including any feedback received.
- 10. Does the City have any resources or programs to support and encourage applications from community groups (incorporated and unincorporated) as part of the grant application process?
- 11. Has the City considered streamlining the grant application process in relation to repeat events/activities organised by community groups (incorporated and unincorporated)?
- 12. For the following financial years, how many grants were awarded to not-for-profit organisations, unincorporated community groups, incorporated community groups, and for-profit organisations:
  - (a) 2019/2020
  - (b) 2020/2021
  - (c) 2021/2022
  - (d) 2022/2023 so far.

# 11. Closing the Gap Strategy

By Councillor Scott

#### Question

In 2020, councils co-signed a landmark agreement marking a new chapter in the national effort to close the gap between Indigenous and non-Indigenous Australians.

At the heart of the National Agreement on Closing the Gap Partnership are four agreed priority reform targets and 16 socio-economic targets in areas including education, employment, health and wellbeing, justice, safety, housing, land and waters, and Aboriginal and Torres Strait Islander languages.

- 1. Broken down by target, what progress has the City of Sydney made on these targets?
- 2. Please detail progress made on the City's own Closing the Gap strategy?
- 3. When will the City's Closing the Gap strategy be considered/reported to Council?

X086668

# 12. Funding Allocated for Racism Not Welcome

By Councillor Scott

# Question

On 3 March 2021, Councillor Scott moved a motion to approve funding of up to \$10,000 from the 2020/21 General Contingency Fund to support the program of community works, that may include value in kind donations of spaces for exhibitions, the instalment of "Racism Not Welcome" street signs in key locations around the City or other community engagement activities. The motion was carried unanimously.

- 1. Please detail how much of the \$10,000 was allocated, and what for.
- 2. What has the remainder of the funding been allocated for in 2022/23 Budget?

X086668

## 13. Harry Noble Reserve Completion

By Councillor Scott

## Question

During the Council briefing session on 12 July 2021, the City reported that construction on Harry Noble reserve would commence in July 2022 and be completed by April 2023. The project scope was then unanimously carried at Council on 26 July 2021.

When will Harry Noble Reserve be completed?

# 14. Installation of the Milk Bar Plaque

By Councillor Scott

#### Question

In 2017, a plaque for the first ever modern Milk Bar was approved by the City of Sydney. On 30 October 2022, Councillor Scott moved a motion noting the history of the first ever modern Milk Bar and the family's struggle to have their plaque placed.

- 1. Where will the plaque for the Milk Bar be placed?
- 2. When is the plaque's installation scheduled for? Is this accounted for in the upcoming budget?

X086668

# 15. Maureen Oliver Reserve Completion

By Councillor Scott

## Question

On 14 December 2020, Councillor Scott moved a motion calling for Maureen Oliver Reserve to be upgraded. Council unanimously resolved for the Chief Executive Officer to order an updated assessment be undertaken to effectively consider the need for an amendment to the small parks playgrounds renewal timeframe to include an upgrade for the Reserve.

In the Council papers on 27 June 2022, City staff responded to Councillor Scott's Question on Notice regarding Maureen Oliver Reserve upgrades. Staff reported that initial investigations of the site had been completed and that community consultation was planned for August/September 2022.

- 1. What progress has been made on upgrading Maureen Oliver Reserve?
- 2. When will the Reserve's upgrades be completed?

X086668

## 16. Sadie King OAM Plaque

By Councillor Scott

#### Question

- 1. Please advise when Sadie King's commemorative plaque will be installed.
- 2. Is the plaque accounted for in the upcoming budget?

# 17. Traffic Calming at Rainford Place

By Councillor Scott

#### Question

On 15 November 2021 Councillor Scott moved a motion requesting an investigation of traffic calming measures for Rainford Street, which was carried unanimously.

In the 16 May 2022 Council papers, the following information was reported:

The 15 November 2021 Council resolution requested that the Chief Executive Officer investigate traffic calming conditions at Rainford Street, Surry Hills.

Traffic and pedestrian counts were undertaken in April 2022. City staff will analyse the data to determine if traffic calming treatments are required in Rainford Street and the potential treatment options.

Future works if required could be accommodated in the future years' forward estimates if required.

- 1. Has the data collected on traffic patterns at Rainford Place been analysed?
- 2. What are the results of the investigations?
- 3. Will traffic calming conditions be put in place?
- 4. If so, when are they scheduled for and are they accounted for in the upcoming budget?

X086668

## 18. Water Quality at Victoria Park

By Councillor Scott

# Question

- 1. How many ducks have died since the beginning of the year?
- 2. Has the death of the ducks been accounted for yet?
- 3. What investigations has the City of Sydney undertaken?
- 4. Have solutions been found and implemented?

# 19. Wimbo Park Completion

By Councillor Scott

#### Question

On 22 August 2022, Councill resolved to accept the tender for the construction of Wimbo Park. In the Council briefing session prior, the City reported that construction would commence in October 2022 and be completed within 12 months.

When will Wimbo Park be completed?

X086668

# 20. City of Sydney Resourcing for Affordable Housing Related Work

By Councillor Ellsmore

- 1. Which divisions, sections or units within the City of Sydney have primary responsibility for homelessness? Please provide details.
- 2. Which divisions, sections or units within the City of Sydney have primary responsibility for affordable housing?
- 3. Which divisions, sections or units within the City of Sydney have primary responsibility for public and social housing?
- 4. Does the City of Sydney have a dedicated affordable housing unit or team? If yes, please provide details.
- 5. Does the City of Sydney have any staff specifically dedicated to affordable housing policy, projects or other affordable housing related work? If yes, please provide details, including:
  - (a) How many staff
  - (b) Whether they are part-time or full time
  - (c) What units or sections of Council they work in, and
  - (d) Their titles and focus of their roles.
- 6. Does the City of Sydney have any staff whose role includes, but is not limited to, affordable housing? If yes, please provide details, including:
  - (a) How many staff
  - (b) Whether they are part-time or full time
  - (c) What units or sections of Council they work in, and
  - (d) Their titles and focus of their roles.

7. Does the City of Sydney have any staff dedicated to supporting the City's Housing for All Working Group? Please provide details.

- 8. What budget does the City of Sydney allocate to affordable housing? Please provide details of:
  - (a) Staffing
  - (b) Grants programs
  - (c) Planning and development matters
  - (d) Policy and law reform
  - (e) Other relevant areas.
- 9. Does the City of Sydney have any staff supporting public and social housing? Please provide details including:
  - (a) How many staff
  - (b) Whether they are part-time or full time
  - (c) What units or sections of Council they work in, and
  - (d) Their titles and focus of their roles.
- 10. What resources does the Council contribute to the affordable housing work of the Southern Sydney Regional Organisation of Councils (SSROC) and Resilient Sydney. Please provide details including:
  - (a) How many staff
  - (b) How many paid hours
  - (c) Primary tasks.

X086664

# 21. Council Policies Regarding Tree Poisonings

By Councillor Ellsmore

- 1. What are the policies and procedures that guide the City's responses to cases of tree poisoning?
- 2. How does the City undertake investigations in relation to what poison was used and the entity or person that may have poisoned the tree?
- 3. What factors does the City take into account when deciding to remove a poisoned tree, including assessments of whether treatment is a viable option?

4. If treatment is assessed to be a viable option, what are the treatment options and how are these determined?

- 5. If treatment is not a viable option, and the tree is assessed for removal, what factors determine whether it will or will not be replaced with an identified species?
- 6. If a tree displays epicormic growth, is this a factor considered in the City's assessment?
- 7. When Council is planning a response to a poisoned tree, what opportunities are there for the public to comment and how much time are they given to comment?
- 8. Does the elected Council have any role in deciding what action is taken in relation to poisoned trees?
- 9. Are there any circumstances where the City assesses that a tree cannot be treated, but decides against removing the tree, such as for providing habitat for birds and mammals?
- 10. Are there any policy tools that the City employs to discourage tree poisonings, other than the risk of a fine?
- 11. If a tree is poisoned and removed following assessment by City staff, does the City take any action to discourage future poisoning? For example, some other local councils put up signs in place of poisoned trees to block views, until the replacement tree has grown to the equivalent size of the original tree.

X086664

#### 22. Carbon Offsets

By Councillor Ellsmore

- 1. In relation to the City of Sydney Council's emissions, in 2021 the City of Sydney announced it had reduced operational emissions by 70 per cent. How does the City of Sydney Council measure its emissions?
- 2. Against what baseline/s does the City of Sydney Council measure its emissions? Please provide details.
- 3. What activities are included in the calculations of the City of Sydney Council's emissions?
- 4. What are the key Council strategies or reports which outline emissions targets and actions? Where can the public view these?
- 5. How does the City of Sydney Council track and report its own emissions?
- 6. How does the City track and report on emissions produced by Council services which are not directly delivered by the Council?

7. How are emissions provided by Council waste services tracked and reported? Please provide details

- 8. What are the most update-to-date projections that the Council has:
  - (a) Of the Council's current emissions?
  - (b) Of the Council's future emissions?
- 9. In relation to emissions produced in the local area, the City of Sydney's Community Strategic Plan includes a target that by 2035 we will achieve net zero emissions in the City of Sydney local area. How does the City of Sydney track the emissions for the local area (ie for activities beyond those for which the Council is directly responsible)?
- 10. Against what baseline is the reduction in local area emissions measured?
  - (a) For the Council
  - (b) For other specific sectors, and
  - (c) For the local area (in total)?
- 11. Where does the City of Sydney track and report emissions relating to activities which are not its responsibility, in the local area?
- 12. In relation to offsetting emissions, in 2007 the City of Sydney announced that it was the first local government in Australia to become carbon neutral. How does the City of Sydney offset its emissions?
- 13. To offset emissions, the City of Sydney purchases carbon credits. This includes from Indigenous-owned businesses that practice traditional burning as part of land care. What current offsets does the City of Sydney purchase?
- 14. How many emissions was the City estimated to have produced in:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022
  - (d) 2022-2023?
- 15. How many of these emissions were offset, in:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022
  - (d) 2022-2023?

# 23. Waste Management Issues on Kellett Street, Potts Point

By Councillor Ellsmore

## Question

1. Kellett Street, Potts Point is a residential zone that has several businesses including small bars and clinics, close to Bayswater Road. Who are the waste contractors for the businesses that operate on Kellett Street?

- 2. The City of Sydney provides additional street cleaning to priority or busy main street areas. Is Kellett Street currently identified as an area which is a priority for street cleaning and waste removal?
- 3. In the last six months, how often has the City's street cleaning or waste team been called to Kellett Street to deal with rubbish dumps, large spills and other waste items?
- 4. Kellett Street residents have written to the Council requesting additional street bins to manage the increased waste. Has the City responded to this request? If yes, please provide details.
- 5. Are any additional street bins planned for Kellett Street? If yes, please provide details.
- 6. How often does the machine sweeping attend Kellett Street?
- 7. What kind of protections are in place for residents when a private waste contractor is found to have been in breach of its contract for example waste collection out of hours?

X086664

# 24. Questions for the Draft 2023/24 Budget

By Councillor Ellsmore

- 1. What is the estimated cost of installing free sanitary products in the City of Sydney Local Government Area, in:
  - (a) Outdoor public toilets;
  - (b) Libraries and community facilities;
  - (c) Swimming pools and gyms; and
  - (d) Town Halls?
- 2. Which Council facilities currently have free Wi-Fi?
- 3. Which Council facilities are proposed to have free Wi-Fi installed in coming years?

4. What is the estimated cost of expanding free public Wi-Fi to the following locations and facilities:

- (a) Public spaces in the CBD;
- (b) The Sydney Town Hall and surrounds;
- (c) Community facilities, including community centres and town halls, where free Wi-Fi is provided;
- (d) Public parks;
- (e) Public housing estates such as Waterloo, Woolloomooloo, Redfern, Surry Hills and Glebe?

If an estimate has not been made for any of these sites, please note which.

5. Have City staff had any conversations with the NSW Government, including the Department of Communities and Justice and the Land and Housing Corporation, about partnering to provide free public Wi-Fi to public housing estates, including Waterloo, Woolloomooloo, Redfern, Surry Hills and Glebe?

If so, please provide details, including who the City spoke with, when the City had these conversations, and the outcome.

X086664

# 25. Bulky Waste Pick Up Including Booked and Illegal Dumping

By Councillor Ellsmore

# Question

- 1. What is the Council budget, and actual cost, for booked bulky waste pickup in:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022
  - (d) 2022-2023?

Please include a breakdown of figures for different types of bulky waste pickup, where available (for example for mattress collection)

- 2. What is the Council budget, and actual cost, for pick-up of illegal dumping in:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022

- (d) 2022-2023?
- Please include both figures, if they differ, and breakdown by types of bulky waste if available
- 3. What was the budget, and actual cost, for pick-ups made directly by Council staff, for booked bulky waste pick up in:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022
  - (d) 2022-2023?

Please include both figures, if they differ, and breakdown by types of bulky waste if available

- 4. What was the budget, and actual cost, for pick-ups made by companies contracted by Council, for booked bulky waste pick up in:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022
  - (d) 2022-2023?

Please include both figures, if they differ, and breakdown by types of bulky waste if available

- 5. What was the budget, and actual cost, for pick-ups made directly by Council staff, for illegal or dumped waste pick up in:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022
  - (d) 2022-2023?

Please include both figures, if they differ, and breakdown by types of bulky waste if available

- 6. What was the budget, and actual cost, for pick-ups made by companies contracted by Council, for illegal or dumped waste pick up in:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022

(d) 2022-2023?

Please include both figures, if they differ, and breakdown by types of bulky waste if available

- 7. What percentage of booked waste pickup has been completed by Council, rather than a private contractor:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022
  - (d) 2022-2023?
- 8. What percentage of illegal dumped waste pickup has been completed by Council, rather than a private contractor:
  - (a) 2019-2020
  - (b) 2020-2021
  - (c) 2021-2022
  - (d) 2022-2023?
- 9. What staffing does the City currently engage to undertake booked waste pickup, and illegal dumping clean up?
- 10. What trucks or equipment does the City currently have to undertake booked waste pickup, and illegal dumping clean up?
- 11. Does the City of Sydney have sufficient staffing, trucks and other equipment to collect all booked waste in 2023-2024? If not, what additional staffing, trucks and equipment would be needed?
- 12. What is the estimated cost for the City to directly manage all booked waste pickup in 2023-2034?
- 13. What is the estimated cost for the City to directly manage all illegal waste pickup in 2023-2034?

X086664

# 26. Waste Management Complaints and Enquiries

By Councillor Weldon

## Question:

1. Who is the primary point of contact for enquiries and complaints about domestic waste services in the City of Sydney: Cleanaway or Council?

2. Does Cleanaway operate a call centre for enquiries and complaints about domestic waste services in the City of Sydney?

- 3. How often does the City collate and/or receive reports regarding enquiries and complaints about domestic waste services?
- 4. In the last reporting period:
  - (a) How many enquiries and complaints were received?
  - (b) What types of enquiries and complaints were received?
  - (c) What percentage of enquiries and complaints were resolved?
  - (d) For complaints and enquiries requiring action, what was the average response times from initial reporting to resolution?
  - (e) What proportion of reporters conducted customer satisfaction surveys and what were the results?

X086670

# 27. Public Housing and Public Land Redevelopment in the City of Sydney

By Councillor Ellsmore

## Question

- In an answer to a Question on Notice tabled at the 13 March 2023 Council meeting, it
  was advised that the City had discussions and/or correspondence with NSW
  Government representatives about five planned or future development applications
  regarding State-owned or controlled land in NSW, including any pre-DA requests.
  - Since these questions were tabled, have City staff had any additional discussions or correspondence with NSW Government representatives about planned or future development applications regarding State-owned or controlled land in NSW, including any pre-DA requests? If yes, please provide details.
- 2. In an answer to a Question on Notice tabled at the 13 March 2023 Council meeting, it was advised that the City initiated discussions with the Land and Housing Corporation (or LAHC) concerning eight planning proposals or forthcoming planning proposals.
  - Since these questions were tabled, have City staff had any discussions or correspondence with the Land and Housing Corporation about these or additional planning proposals relating to State-owned or controlled land in NSW, including any pre-DA requests? If yes, please provide details.